Clalit Medical Services In Rehovot
Dear Researches, Students and Visitors,

Harel Insurance & Finance Ltd, Israel's leading firm in health insurance, and Harel-Yedidim, the overseas division of Yedidim Ltd., are pleased to welcome you to Israel. Our team will help you to enjoy a professional service and assistance 24 hours a day.

Our services will be provided by the Clalit Health Services, which has clinics throughout Israel. You may choose to register with one of them and make it your home clinic. The magnetic card that you receive from Clalit must be presented in order for you to receive health services, medication or tests. Please make sure to carry your magnetic card on you at all times.

1) Medical Services in Rehovot:

a) Doctor Appointments

i) For appointment with a family (primary care) physician, please call the Clalit clinic directly. (See Clalit clinics in Rehovot in paragraph 4).

ii) For an appointment with a specialist, please call the Clalit call Center at *2700 and press 4 for service in English.

The Call Center operating hours:
(a) Sunday–Thursday 8 AM – 7 PM
(b) Friday 8 AM – 1 PM

You must present your magnetic card to receive service.

b) Doctor’s home visits 24 hours a day:

Call "Bikur Rofe" Contact Center at 1-800-260-660 and ask for a doctor’s home visit. A doctor will come to your place of residence within 2-3 hours (no co-pay).

b) Medications:

- You may purchase prescription medicine without co-pay only at the pharmacies located in the Clalit clinics.

- Medication included in the government's Health Service Basket (sal habriyut) is generally provided free of charge.

- Medication not included in the Health Service Basket is paid for by the Insuree. Therefore, if your doctor writes a prescription, you should remember to ask for medication that is included in the Health Service Basket.

- Section 5 below lists the pharmacies in Rehovot under the agreement with the Clalit, where you can purchase medicines in the Health Service basket with co-pay of NIS 15 for each.
d) **Gynecologist Clinic & Specialist Clinic:**

<table>
<thead>
<tr>
<th>Clinic Name</th>
<th>Clalit Women's Health Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>71 Remez St.</td>
</tr>
<tr>
<td>Direct telephone</td>
<td>08-9445151</td>
</tr>
<tr>
<td>Buses</td>
<td>164, 48, 212, 274</td>
</tr>
<tr>
<td>Scheduling an appointment</td>
<td>Call *2700</td>
</tr>
</tbody>
</table>

### 2) Emergency Services and Services after Clinic Hours

a) **At night, from 7 PM to 6 AM the next morning, and on Saturday and holidays:**

- If you feel unwell at night you may do one of the following:
  1. Contact the "Bikur Rofe" Call Center 1800-260-660 and request a **house call**. A doctor will come to see you within 3 hours.
  2. Consultation With a doctor: You can also ask the Bikur Rofe service representative to consult with the doctor:1800-260-660. If the doctor will find that it is an emergency he will refer you to the closest emergency room and fax there the referral to the ER. Consultation with a Bikur Rofe doctor is free of charge.
  3. Call *2700 .Press "4" for the English operator , then press "5" and wait for consultation with a nurse on duty. If it is necessary to refer you to the emergency room for urgent treatment, the nurse will send a letter of referral directly to the emergency room to which you are referred. That way, Clalit will cover the cost of the visit to the emergency room (according to the terms of the policy).

- If you decide to go to the emergency room without a letter of referral, you **will be charged for the emergency room service**.

- In other words, a visit to the emergency room is free of charge (according to the terms of the policy) **ONLY if you have received a letter of referral** from a Clalit or “Bikur Rofe” physician, or when one of the following criteria is met:
  1. An injury that requires stitches
  2. Aspiration of a foreign body into the windpipe
  3. Any new fracture
  4. Serious dislocation of the shoulder or a joint.
  5. Penetration of a foreign body into the eye
  6. A snake bite
  7. Hospitalization of over 24 hours

-3-
b) **Hospitals**

Hospitals under agreement with the Clalit Health Services throughout Israel are:

1. **Rehovot**: Kaplan Hospital
2. **Petach-Tikva**: Beilinson, Schnider and Hasharon Hospitals
3. **Tel-Aviv**: Ichilov Hospital
4. **Jerusalem**: Sharei Tzedek Hospital
5. **Haifa**: Hakarmel Hospital
6. **Kfar-Saba**: Meir Hospital

In the above cities, do not use any other hospital. In other cities across Israel, if you have a doctor’s referral, you may go to any hospital of your choice.

You must present your magnetic card to receive service.

---

c) **Emergency Dental Treatment (First Aid)**

Provided by: **Clalit Smile Clinics** located throughout Israel.

**Rehovot’s Smile clinic:** 75 Remez St. (2nd Floor)

**Tel:** 08-9455569-72 (wait on the line until your call will be answered by a representative).

**Buses:** 48, 164, 212, 274

**Hours:**
Sunday-Thursday 8AM–8PM,
Friday 8AM–12:30PM.

**Clinic Manager:** Mrs. Keren

Please call to make an appointment and state that you are a Clalit insuree from the Weizmann Institute. Tell the representative your problem and schedule the appointment.

You must present your magnetic card to receive service.

---

d) **Ambulance**

The Clalit will cover ambulance expenses only if there was a hospitalization of more than 24 hours.

---

3) **Services outside the Clalit Clinics Facilities**

If a Clalit doctor refers you for tests such as ultrasound, blood tests or the like, you must go to the clinic office and get instructions from the secretaries.

In general, for services in the Clalit clinics you do not need a letter of payment, but you must present your magnetic card and the referral from your doctor (there is no co-pay).

If you are referred for tests to a clinic or a hospital that does not belong to Clalit Health Services, you will need to have a letter of payment from the Clalit office. Issuing such a letter takes between 3 to 7 days. Please do not forget to consult the clinic office immediately after you see your doctor.
4) Clalit Clinics in Rehovot

a) Haim Clinic

Address: 56 Shderot Chen St. Rehovot
Tel: 08-9311200 –to the receptionist to schedule
an appointment dial: 4, then 3 and then 8.
Fax: 08-9311210

English speaking Family Doctors: Dr. Sela, Dr. Tatiana

English speaking Pediatric: Dr. Mor Leah, Sunday – Thursday only.
Fridays: 08:00-11:30 only. You can go directly to the Mall Clinic
where a Pediatric on call is available. No need to schedule appointment.
Pharmacy: in the clinic

Clinic Hours

<table>
<thead>
<tr>
<th>Day</th>
<th>Sunday</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30 AM – 1 PM</td>
<td>7:30 AM – 1 PM</td>
<td>7:30 AM – 1 PM</td>
<td>7:30 AM – 3:30 PM</td>
<td>8 AM – 12 noon</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4 PM – 7 PM</td>
<td></td>
<td></td>
<td>4 PM – 7 PM</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Blood Tests: Sunday -Thursday 7 AM – 9:30 AM

b) Kanion (Mall) Rehovot Clinic

Address: 2 Bilu St. Rehovot
Tel: 08-9345200 – Dial 3 to the office and then 8
Fax: 08-9345210
Clinic Manager: Dr. Roberto Ainbinder
Pharmacy: in the clinic

Clinic Hours

<table>
<thead>
<tr>
<th>Day</th>
<th>Sunday</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30 AM – 1 AM</td>
<td>7:30 AM – 3:30 PM</td>
<td>7:30 AM – 1 AM</td>
<td>7:30 AM – 4 PM</td>
<td>8 AM – 12 noon</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4 PM – 7 PM</td>
<td></td>
<td>4 PM – 7 PM</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Blood Tests: Sunday -Thursday 7:30 AM – 9:30 AM
c) Ahuzat Hanasi Clinic – Carmel St

Address: 23 Carmel St. Rehovot
Tel: 08-6409183 – Dial 3 to the office and then 8
Fax: 08-6409448

There is no Pharmacy in the clinic

Clinic Hours

<table>
<thead>
<tr>
<th>Sunday</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30 AM – 11.30 AM</td>
<td>7:30 AM – 3:30 PM</td>
<td>7:30 AM – 12:30 PM</td>
<td>7:30 AM – 3 PM</td>
<td>7:30 AM – 12:30 PM</td>
<td>8 AM – 12 noon</td>
</tr>
<tr>
<td>12:30 PM – 2:30 PM</td>
<td></td>
<td>4 PM – 8 PM</td>
<td></td>
<td>4:00PM-8:00PM</td>
<td></td>
</tr>
</tbody>
</table>

5) Harel-Yedidim Office

We at Harel-Yedidim are pleased to serve you. Do not hesitate to call us:

- **Regular office hours**
  
  Tel: 03-6386216
  Fax: 03-6874534
  Office hours: Sunday – Thursday 8 AM – 3:30 PM

- **Outside office hours, 24/7, you can call:**
  
  Meytal Assor  Tel: 052-2360037
  Einat Cohen   Tel: 054-5297775
  Amos Gilboa   Tel: 052-3250975

  Email: y_health@yedidim.co.il
  Web: www.yedidim-health.co.il

Sincerely,

Amos Gilboa, Director
Division for Overseas Visitors and Students
Harel-Yedidim
English & Russian Speaking Doctors in Rehovot

**Family Physicians:** For appointment call directly to the Clinic:

**Haim Clinic: 56 Shderot Chen** : 08-9311200 (Dial 3 to speak to a representative)
Dr. Sela  Dr. Tatiana- English
Pediatric: Dr. Mor Leah

**The Mall Clinic Canyon Rehovot, 2 Bilu St.** 08-9345200 (dial 2 to speak to a representative)
Dr. Orna Shtater : English
Dr Knebel,  Dr Gilboa: Russian

Specialists: For appointment call *2700

**Gynecologists:**
Dr Rotshild,  Dr.Rosman – English
Dr. Dobnik, Dr.Shmulman  Dr. Aligeraila - Russian

**Dermatologists:**
Dr. Gachman Dmitry, Dr kreger Gregory – English and Russian
Dr. Edelshtein Denis , Dr. Ronen Meir - English

**Orthopedics**
Dr. Katshkar Leonid, Dr. Rosner Shraga, - English
Dr. Kalitshko Herold , Dr. sefadi Riad – English and Russian
Dr. Meirovitch viktor – Russian

**Eye Doctor**
Dr. Elazara,  Dr. Hofman Peter ,  Dr.Levin – Enaglish – English
Dr. Minkov, Dr. Rodnik – English and Russian

**Surgeon:**
Dr. Hatsuby – English
Dr. Glaiizer,  Dr. Laytberg- Russian